



Q9's Managed Hosting Services free up an organization's time, resources and capital to accelerate core business activities.

Our Managed Hosting Services offer organizations the opportunity to reduce or eliminate low-value IT tasks and transition capital costs into predictable operating expenses all with the assurance that highly skilled and experienced Q9 staff, operating 24x7, are on top of things.

Our Managed Hosting Services are designed to provide maximum client flexibility for a wide range of technical and business needs:

MANAGED SERVERS	MANAGED STORAGE	MANAGED BACK-UP	MANAGED NETWORK DEVICES
<p>Variety of provisioning and licensing options available to meet most customer requirements</p> <p>Available as bare metal or with operating software installed</p>	<p>Multiple storage options ranging from a highly scalable, shared platform to fully dedicated solutions</p>	<p>Central or dedicated back-up and restore</p> <p>Choice of disk or tape</p> <p>Support for customized backup and retention schedules</p> <p>7x24 support for emergency restores and scheduled test restores</p>	<p>7x24 configuration control, and operation of management authentication system</p> <p>7x24 device status monitoring and hardware failure notification</p> <p>On-site hardware sparing¹</p> <p>Ongoing system patches/upgrades</p>

¹ May not apply to custom hardware installations

Why Managed Hosting Services from Q9?

Q9 is Canada's Data Centre. We are the largest provider of data centre services in Canada with six data centres across the country. Our knowledge and experience has come from hundreds of client engagements across multiple industries. We are focused exclusively on high-availability data centre service.

All Q9 Managed Infrastructure resides in one or more of Q9's state of the art Canadian data centres with 24x7 monitoring and security protocols supporting the most demanding client computing environments.



**CALL US TO BOOK
A SITE TOUR TODAY.**

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